Japanese and rural tourism







EUROPEAN UNION European Regional Development Fund

Japanese and rural tourism

- What is rural tourism?
- Japanese rural tourists & things to consider
- What interests Japanese rural tourists?
- Challenges of rural tourism
- What Japanese might be interested in?



- 'Country experience' -> encompasses attractions and activities that take place in agricultural or non-urban areas
- Located in rural areas
- Functionally rural
- Rural in scale
- Typically growing slowly and connected with local families

- Rural tourism includes:
 - Heritage tourism (or cultural heritage tourism)
 - Nature-based tourism/ecotourism
 - Agritourism
 - Partnership/network based approaches



Source: Humaira 2010

- Heritage tourism
 - Main purpose to experience places and activities that represent the past
- Nature-based tourism/ecotourism
 - Visiting natural areas for the purpose of enjoying the scenery including wildlife





Agritourism

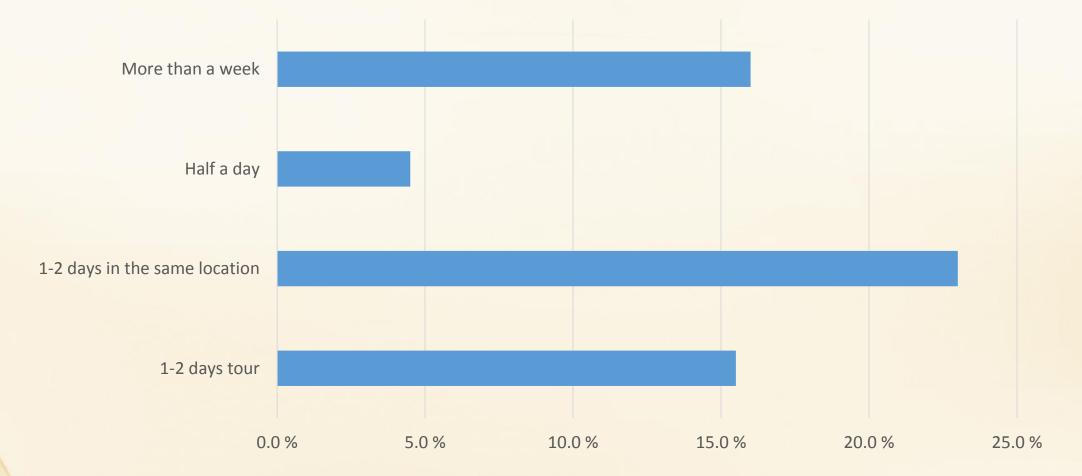
- Visiting a working farm or any agricultural, horticultural or agribusiness operation for the purpose of enjoyment, education, or active involvement
- Taking part in farm-based activities
- Visiting agriculture-related festivals, museums and other attractions
- All types of rural tourism can be:
 - Passive: tourists are strictly observers of nature
 - OR
 - Active: participants take part in outdoor recreation or adventure travel activities

Japanese rural tourists

- Japanese are generally less interested in 'heavy' summer activities than other tourists
- Japanese rural tourists are motivated by new experiences, new culture, experiencing nature in the way the locals do, getting out of the city and relaxing in a natural environment



Desired duration of rural holiday



Where Japanese tourists visit now

Finland

- Helsinki 68%, Lapland 22%, coast and archipelago 5%, lakeland 4%
- Estonia
 - Tallinn 96%
 - Minority stay in Saare county or cities of Pärnu and Tartu
- Latvia
 - Most visit Riga
 - Minority visit Rundale palace near Bauska and Turaida castle in Sigulda

Japanese rural tourism in Finland, Estonia and Latvia

- Rural tourists do not want tight schedules
- Appreciate visiting historical sites
- Enjoying forest and lake landscapes
- Relaxation and peace of mind is valued over extreme activities

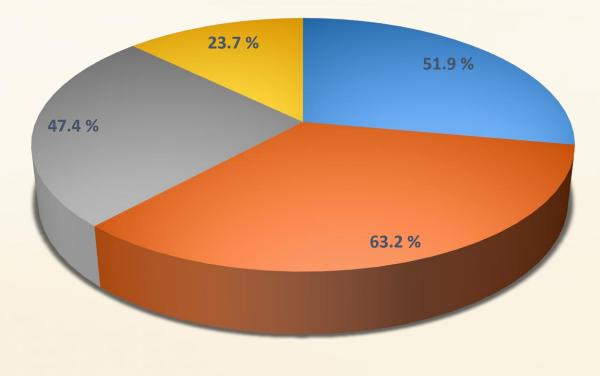


Japanese rural tourists' preferences in Finland, Estonia and Latvia

- Accommodation in a cottage, however high service level is required
- Local food
- Sauna
- Light nature activities
- Lake and forest scenery
- Rural tourists want to relax:
 destination not too crowded but
 safe to all family members, enjoy beautiful
 landscapes, spend time outside rush-free



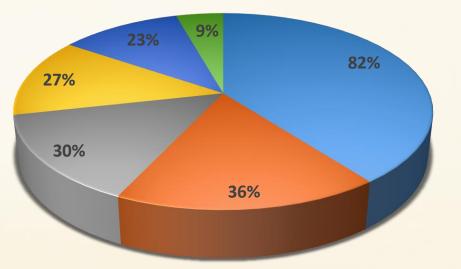
Japanese interests towards rural tourism



■ Nature activities ■ Local food ■ Sauna experience ■ Silence

Rural tourism in Latvia

• Latvia specialises in craft and culture oriented workshops Rural activities



Relaxation in the countryside, walking and wildlife watching

- Participated in craft workshops
- Ate meals cooked by landlord or landlady
- Went on excursion around local area
- Experienced sauna, bath house rituals or used spa services
- Picked berries or mushrooms

Source: Japanese tourists in Finland, Estonia and Latvia – a literature overview



Things to consider with Japanese rural tourists

- Important to offer relaxing activities and no tightly scheduled programmes
- However, tourists should not feel left alone
- Thorough instructions are important and Japanese appreciate instructions given also beforehand
- Transportation from the airport to the rural destination is preferred



The problem of the rural area concept

- Rural area is a difficult concept for Japanese
- Japanese people's idea of a rural area can differ a lot from what Finnish, Latvian and Estonian people think as rural area
- How to manage tourist expecations and marketing problem if japanese don't know what is rural area?



Some challenges in rural tourism

- Distances and transportation
- Lack of information in Japanese and English
- Lack of interest in expanding business or serving special tourist groups
- Lack of know-how among entrepreneurs and workers
- Infra
- Shop closing times
- How to provide for FITs in rural areas?







Potential?

- Clean, beautiful and silent nature should be preserved and marketed
 - We should learn to market things that we take for granted
- Similarities and differences between Japanese and Finnish/Baltic people
- Packages/trips for individual travelers
- Novel products, heritage related
- Packages for all project countries
- Safety
- Culture
- Rural entrepreneurs do not know tourism markets

How to market rural areas to Japanese?

- Need for more information on rural areas & concept
- Country combination
- City-rural holidays
- Arrangements with local hotel chains etc.
- Information sources
 - Either direct reservation systems or co-operations
 - Different customer groups require different methods of marketing
 - Other sources (e.g. webpage, Facebook page, etc.)
- Information on rural areas and rural enterprises in Japanese or at least in English



This material was put together based mainly on the following CAITO project's material:

- Matilainen, Anne & Santalahti, Saana. Finland as a tourist destination through the eyes of Japanese an interview study on the Japanese people living in Finland
- Suvanto, Hannele & Sudakova, Lea & Kattai, Kaili &, Grinberga-Zalite, Gunta & Bulderberga, Zane (2017). Japanese tourists in Finland, Estonia and Latvia a literature review.
- Picture source: <u>www.celotajs.lv</u>

The following outside sources were used as well:

- Irshad, Humaira (2010). Rural tourism an overview. Government of Alberta, Agriculture and Rural Development. Available: <u>https://www1.agric.gov.ab.ca/\$Department/deptdocs.nsf/all/csi13476/\$FILE/Rural-Tourism.pdf</u>
- Visit Finland (2016). Market review 2016, Japanese Visitors in Finland Statistical Trends and Profile.

Photos: Laukü Celotajs, LUMO

Thank you!

More on CAITO project and project material: <u>http://caitoproject.eu/</u>



